



The Giggle Company

Your guide to a smooth running Giggle Party



1 What do you bring?

We bring kit brimming with interactive and atmospheric props and parents often joke that it looks like we're moving in! Two entertainers arrive with a large suitcase, floor mats, a sound system, and up to 10 big bags, depending upon your party package. (Parties for older children have more games and require less props.)

Complimentary parking needs to be arranged so props can be easily unloaded from the car into the venue. If your venue is upstairs or set back from the road, please notify us as we may not be able to offer the normal set up time and may need to cut back on the props for your party.

2 What do we need to give the entertainers?

- Complimentary parking with direct access to unload/park outside the party room.
- Working plug socket in the entertaining area.
- A table (or two if possible).

If your party is in a hall with a stage then we don't need a table as we can use the stage to work from and store props for easy access.



3 We are thinking of holding our party at home, is this OK?

Yes, of course but please remember that older children's parties involve more games and need physical space for the children to run around in. Please provide us with enough space to arrange and set up all the wonderful props we bring. (We can be flexible and use a sofa/coffee table).

4 Why do I need two entertainers?

During your party, the music is never off... props are constantly being handed out and collected and the whole experience is fast-paced and engaging for every child. Two entertainers help ensure the party flows smoothly and isn't interrupted by the tidying away of props etc. The lead entertainer will focus on the majority of children and the flow of the party whilst the assistant entertainer is trained to engage those children who are more shy and give extra attention to the Birthday child to ensure your child has the most magical birthday possible.

5 Do you provide pass the parcel?

Pass the parcel is not supplied. Our entertainers are happy to host pass parcel and have appropriate songs for this so please bring a parcel for them to use and state this on your booking form. We would suggest the following: 2 x parcels. 1 with a gift specifically for the birthday child (wrapped in a particular colour of paper with a sticky label indicating the Birthday child's name) and 1 with a unisex gift (wrapped in a different colour). We suggest 6 layers on each parcel with a starburst sweet in each layer (nothing more). The several layers should be wrapped with various paper (not the same as the colours used for the prizes).

6 What time should I invite guests if entertainment starts at 3pm?

We suggest inviting guests 15-30 minutes before entertainment starts. Having two entertainers means that one of them is always present with the children welcoming them and giving out name stickers whilst the other entertainer sets up.





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7 *Is there a maximum number of guests I can invite?*

We can comfortably cater up to 35 children but happy to do adapt things for larger parties. Please note, if you opt for more children, we may not be able to utilise some specialist props and will exchange the washable tattoos at food time for stamps so that the entertainers can ensure every child has something in the time available.

8 *What happens if my guests arrive late?*

We like to be flexible, so subject to the entertainers' party schedule that day we are happy to delay the start of the entertainment by 10 minutes for any late arrivals. Providing they do not need to rush off to another party, they will happily then run over ten minutes to ensure you have your full package with us.

9 *I am concerned my child might be a bit overwhelmed, especially not knowing the entertainers, how do they deal with that?*

Our entertainers are specially trained to recognise any signs of a child feeling nervous or overwhelmed. They will help ease this by building a 1:1 rapport with the Birthday child so he/she feels comfortable and special. This is often achieved during our set up period before the party. While the lead entertainer is setting up, the other entertainer will interact with your child and help them feel at ease.

While guests are welcomed, your child can help give out stickers and be part of the bubbles and light entertainment offered at this stage. By having this time with the entertainers before all the guests arrive, children tend to be less overwhelmed when the party entertainment starts.



10 *When should I bring out the Birthday cake?*

This is up to you! For 2 hr party we have found the best time for the cake is after food. After 1 hour of entertainment we gather the children to the table and while the children are eating, entertainers will go around the table offering each child a choice of a washable tattoos (this usually take 20 mins.) We then suggest you bring the cake whilst they are all still sitting.

After the cake, we can finish your party with a musical crescendo of dancing and disco games for another 10 or 30 minutes depending upon your package. For 1 hr parties we suggest bringing the cake at the end of the party. We will turn off the lights and provide the Birthday song with bubbles for that special camera moment.



11 *What happens if an entertainer gets stuck in traffic or is sick?*

We understand the importance of having your entertainer arrive promptly and pride ourselves on the fact that our entertainers are made 'of steel' and would not cancel a booking due to a minor illness.

However, should a situation occur where we have no control, we will still absolutely ensure we do not cancel! For example, with a major traffic incident, we would call and re-structure your party, suggesting they are fed first so the entertainers can run in and get started as soon as they are through. For an entertainer who is seriously ill, we have a back up policy in place.





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12 I'm thinking of adding extras to my party. What do you suggest?

Feedback and experience suggests what we bring is enough to make any party magical but if your child really wants extra things I suggest you limit these as too many can overload the children and lead to less cohesive and special day.

Face painters

Face painters can compliment entertainment for children age 3+ in larger parties. (We have found the dynamic for a smaller party does not need anything extra.) If you do decide to have a face-painter, I would suggest you put them in a separate area or room as the queuing that forms can be distracting. If you go for a 2 hour party package, we offer washable tattoos which are a nice alternative to face painting. (See point 10).

Bouncy Castles

If you choose to have one of these would you consider locating it away from the entertainment space as they are noisy (emit a loud hissing sound) and it means everything has to be that much louder. To make the most of the entertainment we provide, we suggest bouncy castles are deflated just before the entertainment time and re-inflated when we finish, this encourage all the children to join in with the party and not be distracted by the castle. Once the entertainment has ended, they can then bounce away to their hearts content (if they have any energy left!)



Soft Play

As with bouncy castles, we suggest soft play equipment is located away from the entertainment space and securely closed off during the entertainment time as it can distract the children.

Mascot Characters

Mascot characters are a great but please be aware that smaller children can be quite nervous or scared of them. If you do decide to go with a mascot character, please let us know and we can work their entrance and exit into our entertainment.

Piñatas

There are two types of Piñata; a pull thread Piñata (children each hold a string a pull to release goodies) and a Hitting Piñata (children use a bat or stick to break the Piñata and release goodies.) We are happy to host the pull string type as part of the entertainment but due to safety issues we cannot host a hitting Piñata. You will need to do this after the entertainment has finished.

Photographers

Photographs are a very important and special way of remembering your child's magical day. If you decide to hire a photographer, we would ask them to remain outside the entertainers' area and observe/photograph children from a suitable distance as sometimes they can cause a collision or block the children's view. The entertainers can help co-ordinate things with the photographer at suitable points of the entertainment to help you get the best possible pictures :)



13 We live outside London - can you provide a party for us?

We are happy to travel outside of London during our less busy booking periods. We have partied as far as Monaco and Hong Kong! For parties outside a 10 mile radius from our office in Kew, West London, travel expenses apply. Please contact us for a quote and we will be happy to help.



parties@thegigglecompany.com



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14 What happens next?

Should you wish to go ahead and book a party, please email us with your date and time slot and we will send the booking form and deposit information to you. We ask for a deposit to secure your booking and the rest can be paid vis cash (only) on the day of your party. Once we have your deposit and booking form, you will receive confirmation that your party is secure.

We will follow up your booking with a phone call the week prior to your party to fine tune any details and discuss any changes/additions you might want to make. Should you have any questions or queries in between this time, we are always available. Please feel free to email or call.

Summary & Notes:

- Our 2 entertainers will arrive in good time to set-up (at least 20 minutes prior to the party start time).
- The party will start when you are ready to start within a flexible 10 minute window.
- It takes around 20 minutes after the party session to clear away and say our goodbyes.
- Entertainers are trained to tailor the party session to suit the age range of guests and will include all party guests where possible.
- We bring floor mats for all party guests to sit on (accommodates venues with wooden/tiled floors).
- Please let us know of any special needs your party guests might have.
- In the case of babies and younger children attending a party, a parent/carer will need to take part alongside the children.
- If you are holding the party in a hired venue you may like to bring your own stereo so that music can continue to play after we have left.
- All entertainers are CRB checked and covered by The Giggle Company liability insurance.
- Please ensure that the entertainers are paid in cash upon arrival of your party.

The Giggle Company

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